

The Accredo patient experience

With more **interchangeable biosimilars** coming to market, Accredo has mobilized a multichannel model of proactive communications to support seamless therapy conversions. Here's what it looks like:



Patient eligible for interchangeable is identified before refill is due



Accredo pharmacist contacts patient to discuss options



Accredo substitutes interchangeable biosimilar



Accredo processes new prescription, notifies prescriber and requests prior authorization (PA), if applicable*

> * Most payers are not requiring a new PA after interchange



Accredo calls patient to schedule biosimilar delivery, support enrollment in available copay assistance programs and/or transfer to HUB



If patient has any further questions or concerns, they are transferred to Accredo's clinical staff



Prescriber is notified via fax once the biosimilar is confirmed and scheduled for delivery to the patient



Biosimilar is shipped to patient on agreed-upon date



Accredo's nursing team contacts patient to review therapy and answer questions, including support with injection training

Discover the convenience of Accredo's prescriber portal

Join the more than **60%** of our specialty prescribers who are already registered and saving time on administrative tasks.

You can get your patients started on available biosimilars today by contacting your account executive or by visiting accredo.com/prescribers/manage_referrals.

