

Video Text Transcript: Accredo Team Why We Do It

[Video begins with white background]

0.00 – 0.02/2:16: [No sound] Accredo logo name

0.03 – 0.05/2:16: [No sound] Why We do it

0.06 – 0.13/2:16: [No sound] Tina was diagnosed with Pulmonary Arterial Hypertension in 2015 after being life-flighted to the hospital.

0.14-0.16/2:16: [No sound] It was then that she began her journey with Accredo.

0.17 – 0.56/2:16: [Tina, PAH Patient speaking]: You guys honestly, you do, you keep me alive, and I am so grateful, and I am so thankful to have you in my life, that I don't have to worry and I'm not afraid because I have you.

0.33: [Accredo Care Team Member smiling at phone with patient Tina speaking]

0.36 - 0.56/2:16: [Patient Tina speaking]: I will just say, you guys are doing a wonderful job. I don't know if a lot of your patients tell you but I just wanted you to know this patient thanks you from the bottom of her heart because I know without you, I wouldn't even be here today. So, thank you, thank you so very much.

0.57 – 1.03/2:16: [Accredo Care Team Member smiling at phone with patient Tina speaking]

1:04 – 1:18/2:16: [Dana Kozak, Financial Clinical Nurse speaking]

They know that they have people at Accredo they can talk to, everyone that's involved in her care and the fact that she doesn't feel afraid because of that. It really really means a lot.

1:19 – 1:43/2:16: [Adrienne Ionta, Prior Authorization Representative speaking]

You don't realize that the patients even know about the people behind the scenes. The ones that are doing the work that you don't see. And I feel so good that I was able to make a difference in helping her to get what she needs to survive.

1:44 – 2:08/2:16: [Janet Kohli, Clinical Pharmacist speaking]

The patients don't realize that they save us too. We get to just experience their lives with them, we want her to know that we appreciate her too because having the ability to serve her and keep her feeling like she can live on and on and on, that, for us, is why we do our job, and what's why we do what we do here at Accredo.

2:09 – 2:11/2:16: [White background with Accredo logo]

2:12 – 2:16/2:16: [Words across white background] Every patient. Every day.